
Fw: Urgent Concerns Regarding Resident Welfare at Hila Foundation

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Lil: janet@hila.com.mt

Suġġett: Urgent Concerns Regarding Resident Welfare at Hila Foundation

Dear Ms. Janet Silvio, CEO of Hilda foundation

I hope this email finds you well. I am reaching out to you directly on behalf of Doninu (Malta) International, a voluntary organization dedicated to speak for vulnerable individuals. Our priority is ensuring the well-being and proper care of residents, as we strive to be a voice for those who may not have one.

We have received numerous concerning reports regarding the transition of Wens Foundation to Hila Foundation, specifically regarding the care and conditions of the residents. We would like to bring the following matters to your attention:(All this in ONE WVEK)

1. Resident Health Files and System Handover

- Have all health records and medical files been properly transferred from the previous system (AMAR and BLYSSFULL) to Hila Foundation? OR Hila dint want to take Hand Over?
- Families of residents have reported that this transition was not carried out, raising concerns about continuity of care, including access to medical sheets and essential records.(IS THIS YOUR POLICY ?)

2. Missing Resident: Martin Ambinette

- While we do not place blame on Hila Foundation for Martin's disappearance, we are concerned about reports that he was often seen

alone and distressed. Was this flagged by staff?

- When Martin was reported missing, initial descriptions of his clothing did not match later CCTV footage. This may have led to misinterpretations by the public in efforts to locate him. Specially the milan Berette in his head, that after shows that Martin didnt go out with the berette.

3. Resident Conflicts and Emotional Well-being

- We understand that sudden changes in routine can cause distress among residents. However, reports of altercations between residents raise concerns.
- When incidents of harm occur, are families informed immediately and provided with explanations?

4. Safety Concerns

- A female resident reportedly fell down the stairs, sustaining a head injury that required stitches. Was this incident investigated?
- A teenage resident with Down syndrome was hospitalized due to reported health deterioration. Were all prescribed vitamins and medical needs properly administered?
- Another teenage resident has been seen crying when returning to the home after outings with his mother. This raises concerns about emotional well-being and adaptation to the new environment.

5. Facility Changes

- We understand that the kitchen and living room have been converted into office spaces, forcing residents into a single common area.
- Could alternative arrangements be made to ensure a comfortable and suitable living environment for them?

These concerns have been reported to us in a very short span of time, which is alarming. If residents are experiencing distress or inadequate care, we feel a moral responsibility to take action, including bringing these issues to public attention if necessary.

That said, we remain open to discussion. If any of this information is incorrect, we are willing to acknowledge it, as our only intention is to ensure the well-being of the residents. Additionally, if we can assist in any way—whether through mediation

between staff, facilitating discussions with families, or help for better conditions—we are more than willing to help.

We appreciate your time in reviewing these matters and look forward to your response.

"No one can silence us. We are transparent, independent, and stand with those who fight for the vulnerable. We strive to expose the wrongs that harm them."

Best regards,



Chev.Jean Pierre Calleja-
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