



Roadmap for European and Global Excellence in Personal Support Planning (PSP)

By Doninu (Malta) International

1. Introduction

This annex aims to outline key strategic areas in which the Personal Support Plan (PSP) designed by Doninu (Malta) International can be further enhanced to serve as a **leading model of best practice across the European Union and beyond**. Our vision is to transform the PSP from a standard care tool into a **rights-based, aspirational and empowering framework** that enables persons with disabilities to lead dignified, autonomous, and meaningful lives, fully included in society.

2. Strategic Areas for Innovation and Improvement

2.1. Digitalisation and Cross-Border Interoperability

- Develop a PSP that is fully **digitised and interoperable with EU-wide systems**, such as the European Disability Card, Electronic Health Records (EHRs), and assisted living platforms.
- Include a **secure QR code or smart access feature** allowing the person with disability to carry their PSP electronically while travelling or moving between services.

Impact: Enhances **mobility rights**, continuity of care, and cross-border recognition within EU and EEA countries.

2.2. Resident-Initiated PSP Review Rights

- Introduce a formal mechanism that empowers the resident or their legal representative to **trigger a PSP review at any time**, in addition to scheduled reviews.
- Include a clearly visible “**Request a Review**” option on the PSP itself (paper and digital).

Impact: Reinforces **ownership, agency, and responsiveness**, aligning with Article 12 of the UNCRPD on legal capacity.

2.3. Resident-Led PSP Validation and Certification

- Create a formal “**Resident Self-Approval Page**” at the end of each PSP, where the individual certifies their agreement (through signature, verbal consent, or alternative communication).
- Treat the PSP as **legally valid only when the resident's input and approval are recorded**.

Impact: Guarantees that the PSP is a **co-owned and respected agreement**, not merely a professional tool.

2.4. Inclusion of “My Life Vision” Section

- Introduce a dedicated front-page section titled “**My Life Vision**” or “**What I Want My Life to Look Like**”, where the person with disability articulates their life aspirations in their own words or preferred communication format (written, recorded, symbolic).

Impact: Centres **aspiration, identity, and dignity** at the heart of planning.

2.5. Independent Human Rights Audit Panel

- Implement an annual review by an **Independent Rights Verification Panel**, composed of:
 - An ombudsman or rights commissioner
 - A disability advocate
 - A peer with lived experience
- Include a checklist for compliance with Articles 12, 19, 22, 23 and 33 of the UNCRPD.

Impact: Embeds a **real human rights safeguard** into the PSP framework, adding legal and moral integrity.

2.6. Accessible Multimodal PSPs (Audio/Visual/Interactive)

- Develop an **alternative multimedia version of the PSP** using:
 - Pictograms, videos, speech recording, sign language inserts
 - Augmented Reality (AR) for sensory support
 - Eye-tracking or switch-based navigation for persons with profound disabilities

Impact: Guarantees **full accessibility** for people with communication, intellectual, or sensory impairments.

2.7. Establishment of a European PSP Excellence Hub

- Create a pan-European “**PSP Centre of Excellence**” in partnership with NGOs and institutions in other EU Member States.
- Build an **open-access registry** of certified, rights-based PSP templates and toolkits.
- Position Doninu (Malta) International as a **reference model and training centre** for other countries.

Impact: Puts **Malta at the forefront of disability rights innovation in Europe.**

3. Immediate Implementation Initiatives

Action	Target Date	Responsible Entity
Develop multimedia-accessible PSP templates	December 2025	Doninu ICT + Inclusion Experts
Launch Rights Audit Panel Pilot	September 2025	Doninu Legal & Ethics Team
Open European NGO partnership roundtable	July 2025	Doninu International Relations

4. Conclusion

By implementing the above enhancements, Doninu (Malta) International will not only maintain legal and ethical compliance under the UNCRPD, but will also **elevate the Personal Support Plan to a European benchmark of human dignity, co-ownership, and innovation.**

This roadmap represents a clear, actionable strategy for:

- **Transforming care into empowerment**
- **Positioning Malta as a regional leader**
- **Ensuring persons with disabilities are agents, not subjects, of their lives**

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