

Subject: Urgent Action Required – Systemic Neglect and Rights Violations of Persons with Disability

Minn Doninu Malta <doninumalta@gmail.com>

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Mario Schembri Wens.pdf;

To:

- The Commissioner for the Rights of Persons with Disability (CRPD)
- Social Care Standards Authority
- Aġenzija Sapport
- Ministry for Inclusion and Voluntary Organisations
- Office of the Ombudsman
- Other relevant regulatory and oversight authorities

Dear Commissioner Ms.Rhoda Garland and Respected Authorities,

This email is addressed to all public entities and officers entrusted with the protection and dignity of persons with disability in Malta—most notably the CRPD, whose statutory role is to safeguard the fundamental rights of this vulnerable group.

We write today in deep concern and disappointment to bring forward yet **another case of serious neglect**, reported multiple times to the CRPD and other authorities, yet met with silence, indifference, or, in some cases, implicit support for the wrongdoing parties. Until now, we have submitted reports, photos, and emails. Today, we are submitting **direct audio-visual recordings** from the affected family to underscore the

lived reality of these individuals. This case is **not isolated**, and many more recordings are available—**all previously submitted** to your offices.

Unfortunately, the CRPD's consistent inaction conveys a message that either:
(a) such abuses are not deemed serious enough to warrant intervention, or
(b) the institution has become complacent in its responsibilities despite being publicly funded to act in the interest of persons with disabilities.

It is extremely disturbing to witness this indifference when the CRPD's mandate—backed by **Cap. 413 of the Laws of Malta, international treaties, and basic principles of administrative justice**—is to uphold human dignity, respond to complaints, and take legal action when rights are violated. The silence from your office speaks volumes.

We are attaching a **formal legal report** highlighting clear violations of both **Maltese and international law**, none of which were drafted by us, but by the State itself and ratified by Malta at the highest legal level. These laws deserve respect and enforcement—not neglect.

We also invite you to **listen directly to the voice of a grieving family**, through this unedited YouTube recording:

<https://www.youtube.com/watch?v=2luKtuf-jB4>

This recording is in Maltese, as is the pain of the people you were appointed to serve. We believe hearing their voice is essential.

We now formally ask:

1. **What actions has the CRPD taken** with respect to the repeated reports submitted concerning the residential home in question?
2. **Why has the CRPD not responded** to detailed complaints, despite repeated submissions?
3. **Does the CRPD intend to carry out an investigation**, and if not, why?
4. What measures are being put in place to ensure this **never happens again**?

The people of Malta, especially its most vulnerable citizens, deserve justice, accountability, and protection—not silence.

We await your urgent and formal reply.



Chev. Jean Pierre Calleja

Admin Director / LEADER / FOUNDER OF DONINU

Journalist / Editor (DOI M/362)

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